Innovate, Automate, Elevate
Building Better Experiences
With IDI SaaS Solutions

For nearly 30 years, IDI Billing Solutions has been at the forefront of the communications industry, delivering cutting-edge billing, automation, and workflow solutions that have set new standards for innovation and excellence.

Designed to support innovative offerings, complex rating schemes, and diverse business models, IDI's cloud-based billing and operations support system (BSS/OSS) delivers the freedom and flexibility to enhance the digital experience, automate operations, expand services, and seamlessly scale as your business grows.

Experience A World-Class Monetization Platform

For providers looking for true business agility, IDI's robust solution delivers unparalleled flexibility, rapid deployment, and comprehensive automation to drive growth and operational efficiency. You'll benefit from:

Scalable, Secure Cloud Platform
Adapt and grow with confidence, knowing your infrastructure is built for scalability and security.

API-First Architecture
Built upon principles of open architecture and easy integration, offering high availability, redundancy, scalability, and performance.

Dedicated Professional Services Development
Tailored support to meet your specific business needs.

Telecom-Specific Automation Workflow/Provisioning
Streamline operations with industry-focused automation.

Convergent Delivery and Monetization
Manage diverse business models and services on a single platform.

Best-of-Breed Approach
Guarantees the delivery of a complete, pre-integrated solution to all types of customers, markets, or service lines.

Sophisticated Billing Support
Leverage in-depth domain knowledge and subject matter expertise.

Boost Productivity & Maximize Profitability With A Comprehensive Suite of Solutions

Quickly transform ideas into growth with a modern, convergent billing system that enables you to streamline business operations and scale on demand — all while improving productivity, delivering cost efficiencies, and increasing customer satisfaction.

Design Quickly
Keep Pace With Ever-Changing Market Demands. IDI's Product Catalog serves as the backbone of your business, providing you with the tools and capabilities needed to attract, engage, and retain customers based on what they want and need at any given time along their customer journey.

Manage Smartly
Superior Customer Interactions. Deliver comprehensive account servicing from a single, intuitive platform, featuring highly configurable self-care tools that reduce call center costs and significantly boost customer satisfaction.

Invoice Reliably
No Limits And No Compromise. Rate and bill any service, any product, any market — at any time.

Sell Confidently
Realize Your Full Sales Potential. Our centrally managed, fully customizable order management engine empowers you to execute dynamic retail promotions and deliver a seamless, streamlined experience to your customers.

Deliver Effortlessly
Dynamic Orchestration. Streamline and automate the most complex aspects of your business — order fulfillment — with unparalleled precision and efficiency.

The IDI Advantage — Superior Solutions For Your Business

When you work with IDI, you're partnering with a company invested in extending digital capabilities to deliver optimal experiences for your customers.

Open Web APIs
Leverage the powerful foundation of IDI's SaaS solution with our Web APIs, offering secure, programmatic access to data and provisioning functions for creating customers, processing payments, and managing orders.

Monthly Releases
IDI's focus is on continuous enhancement, with 12 monthly updates per year. These updates include innovative modules, bug fixes, and enrichment driven by user feedback, ensuring we deliver best-in-class solutions that drive optimal customer experiences.

Partner Network
Through powerful partner alliances, IDI provides a seamless, fully integrated solution for whatever your business requires — from CPQ and electronic bill payments, to workforce management, commissions, marketing services, and more.

Security & Trust
At IDI, security is a foundational commitment. We prioritize protecting customer data through significant investments in people, processes, and technology and hold several top certifications, including SOC 1, SOC 2, PCI DSS, and HIPAA Ready. As business needs, regulations, and the risk management landscape change, we continue to enhance our security posture with an ever-evolving and robust security program.

Operational Expertise
Our U.S.-based team of industry experts provides comprehensive support, including Implementation and Project Management, Account Management, Software Development, Billing Specialists, Regulatory & Compliance Consulting, Tax Services, and Training.

Ready To Build A Better Experience? Talk To IDI Today.

Through continuous innovation and a deep understanding of the industry's needs, IDI remains committed to helping our customers excel in a market that is as challenging as it is rewarding. Together, we're not just changing the way billing is done; we are transforming the way businesses connect with their customers and empower their employees, setting new standards for excellence in the communications industry.

To learn more about how IDI can help transform your business, call **800.208.6151** or visit **idibilling.com**.