



More Control. Less Friction. Operational Agility For Modern Billing Teams.

Transform Billing Operations With Guided Self-Service

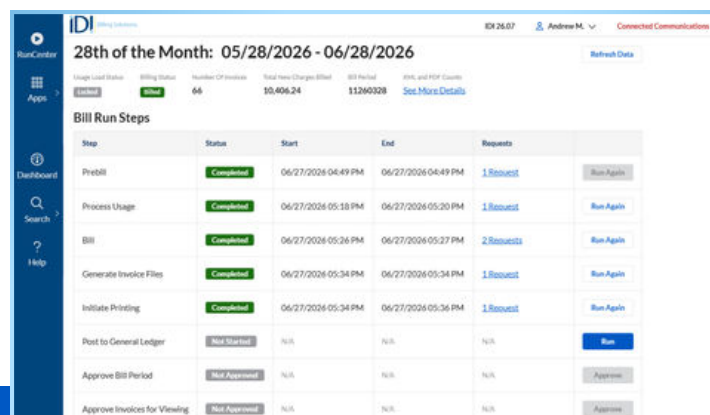
Billing is one of the most important operational functions within a communications provider's business. It impacts revenue, customer experience, financial reporting, compliance, and day-to-day operations.

But as providers grow, billing operations often become more complex. New services, changing customer expectations, multiple billing cycles, and increased operational demands can create friction for teams responsible for keeping critical processes running smoothly.

IDI RunCenter gives providers a secure, guided way to take a more active role in managing billing operations.

Built directly into the IDI Platform, RunCenter combines real-time visibility, role-based controls, guided workflows, and self-service capabilities that help teams move faster, work more efficiently, and take greater ownership of critical billing activities.

The future of billing operations isn't about adding complexity. It's about giving teams more control.



Step	Status	Start	End	Requests
Prebill	Completed	06/27/2026 04:49 PM	06/27/2026 04:49 PM	1 Request
Process Usage	Completed	06/27/2026 05:18 PM	06/27/2026 05:20 PM	1 Request
Bill	Completed	06/27/2026 05:26 PM	06/27/2026 05:27 PM	2 Requests
Generate Invoice Files	Completed	06/27/2026 05:34 PM	06/27/2026 05:34 PM	1 Request
Initiate Printing	Completed	06/27/2026 05:34 PM	06/27/2026 05:36 PM	1 Request
Post to General Ledger	Not Started	N/A	N/A	N/A
Approve Bill Period	Not Approved	N/A	N/A	N/A
Approve Invoices for Viewing	Not Approved	N/A	N/A	N/A

[Schedule A Demo Here](#)



Move Beyond Traditional Billing

Many providers still rely on support requests, manual coordination, and limited visibility when managing critical billing activities.

RunCenter introduces a more flexible operating model.

Instead of waiting for updates or relying on unnecessary handoffs, authorized users can directly initiate, monitor, and manage billing activities through a secure, guided experience.

The result is greater operational agility without sacrificing control, governance, or support

Greater control doesn't mean less oversight. It means giving the right people the right tools to act with confidence.

Turn Operational Control Into Business Value

- **Increase Operational Agility**
Support the billing schedules that work best for your business, including more frequent billing cycles and evolving operational requirements.
- **Empower Internal Teams**
Give billing and operations personnel greater control over routine activities while maintaining governance through role-based permissions and process guardrails.

- **Improve Visibility & Accountability**
Gain clear visibility into billing status, progress, approvals, and exceptions so teams can make informed decisions and act faster.
- **Reduce Delays & Handoffs**
Minimize dependency on support requests and manual coordination by enabling authorized users to initiate and monitor key billing activities directly.
- **Scale With Confidence**
Support growth, new services, and changing business requirements without introducing additional operational complexity.

Purpose-Built For Modern Communications Providers

RunCenter extends the power of the IDI Platform by bringing guided self-service directly to billing operations.

Through an intuitive operational dashboard, authorized users can monitor activity, manage billing processes, and track progress through every stage of the billing lifecycle.

Whether supporting traditional monthly billing or more frequent billing cycles, RunCenter helps providers operate with greater flexibility and confidence.

- Bill Cycle Management
- Pre-Bills & Validation
- Billing Corrections & Rebills
- Invoice Generation
- Approval Management
- Status Monitoring & Notifications
- Workflow-Driven Alerts
- Role-Based Operational Controls



Key Capabilities

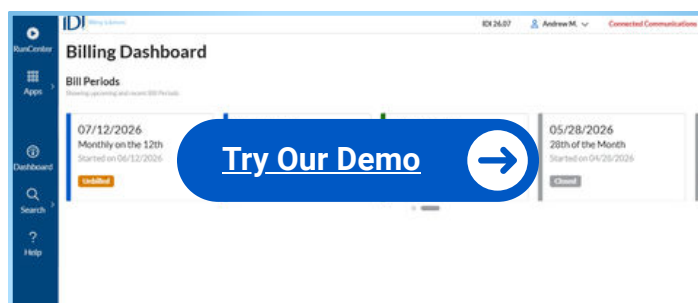
- **Real-Time Operational Visibility**
Monitor billing activities from a centralized dashboard that provides clear status updates, progress tracking, and operational transparency.
- **Guided Workflow Experiences**
Standardized, step-by-step processes help improve consistency, simplify training, reduce errors, and increase accountability.
- **Role-Based Security & Permissions**
Ensure users can perform appropriate actions while protecting sensitive billing functions and maintaining operational controls.
- **Flexible Billing Cycle Management**
Support multiple billing schedules and operational models, including more frequent billing cycles that align with evolving business requirements.
- **Integrated Notifications & Workflow Automation**
Leverage IDI Workflow to automatically notify teams when activities are completed or require attention.
- **Built On The IDI Platform**
RunCenter operates within the same connected BSS/OSS platform providers already use, eliminating the need for disconnected tools or duplicate systems.

You Have Billing Processes To Manage. RunCenter Helps You Stay In Control.

Every billing cycle presents operational decisions that impact revenue, customer experience, efficiency, and business performance.

RunCenter helps teams answer critical operational questions:

- What billing activities are currently in progress?
- Which bill cycles are ready for approval?
- Where are bottlenecks occurring within the billing process?
- Which activities require attention before the cycle can move forward?
- How can we support more frequent billing cycles without increasing complexity?



[Explore IDI RunCenter in action through our interactive product tour here.](#)

Ready To Take Greater Control Of Your Billing Operations?

Give your billing team the visibility, flexibility, and control they need to operate more efficiently and confidently. Schedule a personalized demo to see how RunCenter helps providers streamline billing operations, reduce delays, and bring greater agility to the teams behind the scenes.

Contact your Account Manager, [contact us here](#), or call **800.208.6151**.