



Business Intelligence From IDI

Your Path To Insights And Success

At IDI Billing Solutions, we understand that in today's fast-paced business landscape, data-driven decision-making is not just a buzzword — it's the key to your success.

To stay ahead of the competition and make informed choices, you need more than just static reports and charts that tell you what happened. You need a comprehensive Business Intelligence (BI) platform that not only reveals what occurred but helps you discover why it happened.



Our Commitment To Comprehensive Insight

A groundbreaking addition to our already robust suite of capabilities, IDI's Business Intelligence tool seamlessly integrates with your existing CostGuard® platform, minimizing disruption to your workflow and putting the power of data analysis and decision-making in your hands through comprehensive dashboards that provide insights for all levels of the organization:

- ▶ **Executive:** Summaries of general Key Performance Indicators (KPIs) and overall health of the organization
- ▶ **Operational:** Views on operationally specific KPIs like inventory, network, sales
- ▶ **Financial:** Financial health of the business, billing, invoicing, usage
- ▶ **Customer Relations & Billing:** More detailed views of granular data related to financial operations, billing, usage, singular customer details, and more
- ▶ **Service Delivery/Fulfillment:** More detailed operational views relative to product and inventory, purchase orders, etc.

See Beyond The Numbers, Shape Your Future

IDI's vision for our new Business Intelligence module is to create an evolving customer experience that is simple, engaging, and impactful — providing users the ability to securely access data, mine for insights, and gain decision-making intelligence. You'll benefit from:

- ▶ **Comprehensive Insight:** We provide not just data but meaningful insights that empower your decision-making.
- ▶ **User-Friendly Access:** Through comprehensive data remodeling, analysis becomes straightforward and intuitive. You'll no longer need to struggle with complex datasets; our solution will simplify your data, ensuring that you don't need to be a data expert to benefit from it.
- ▶ **Centralized Data Warehouse:** All your data will be stored in a centralized data warehouse for easy access and retrieval. Say goodbye to the hassle of searching for scattered information.
- ▶ **Sisense BI Tools:** Embedded Sisense BI Tools within CostGuard will harness the power of your data warehouse and enable you to explore your data in ways you never thought possible, visualize it creatively, and gain valuable insights that can drive your business forward.



Let IDI Help You Build A Better Experience — Talk To Us Today.

Make data-driven decisions that truly matter with Business Intelligence from IDI. Experience a new level of understanding and control over your business processes. To learn more, contact your Account Manager. You can also call us at **888.924.4110** or visit idibilling.com/contact.